

Stage Front Presentation Systems, a leading provider of technology based solutions is seeking applicants for the position of IT/Engineering Support.

Definition

Primary job function to provide coworker service and support; to operate, troubleshoot and maintain computers, servers, and network systems, including the initiation of job processing, monitoring systems consoles and cleaning and maintaining computer equipment; to install, maintain and diagnose problems with computer, networks and communications equipment; and to load, log, and monitor tape backups.

Secondary functions include assisting in creating documentation for, and engineering of, customized audio visual integrated systems.

EXAMPLES OF ESSENTIAL DUTIES - Duties may include, but are not limited to, the following:

Operate and maintain NT 4.0 server environment with multiple clients. Responsible for the maintenance(software and hardware) of multiple (30+) workstations and laptops.

Assist in performing technical analysis of computer, server, and network hardware and software.

Provide network and technical support to Stage Front(SFPS) computer and network users.

Provide training to users in computer, server, and network hardware and software.

Perform related duties as assigned.

Minimum Qualifications

Knowledge of:

- Principles and practices of automated data processing, and basic PC client/server concepts.
- LAN/WAN concepts
- NT operating systems, and some Linux experience.
- AutoCAD experience a plus.
- Programming in Visual Basic and Visual Basic for Applications a plus.
- Modern computer equipment, procedures, applications and systems.

- Operating system commands, functions and systems.
- Good customer service and effective communication principles.
- Principles and practices of work safety.

Experience and Training

Any combination of experience and training that would provide the required knowledge and abilities is qualifying. A typical way to obtain the required knowledge and abilities would be:

Experience:

Two years of responsible computer operations technical level experience.

Training:

Equivalent to the completion of the twelfth grade supplemented by specialized training in computer/network operations, computer science, or a related field.

Please forward all resumes and inquiries to:

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